One Stop Committee 1st Quarter PY23 Meeting

September 8, 2023 @ 9:00 a.m.

Zoom Format

Meeting Summary

Present: M.Axline, W. Beisel, C.Dyer, N.Hackenbracht, P.Hamsher, J.James, D.Lightner, L.Little, A.Miller,

R.Reasonover, D.Saylor

Absent: A. Aceves, T.Bigler, J.Breedlove, L.Burman, C.Byrd, S.Carson, DiGiacomo, R.Guedel, D.Haverfield,

M.Hinkel, S.Lenigar, F.Polen, M.Ramsell, S.Rippeth, M.Spencer-Newsom, M.Von Alman

Guests: R.Harris

CALL TO ORDER – L. Little – 9:00 a.m.

ROLL CALL

APPROVAL OF PREVIOUS MEETING MINUTES – L. Little (attachment)

MOTION: BEISEL MOVED TO ACCEPT THE 4TH QUARTER PY22 June 2, 2023, MEETING MINUTES. LIGHTNER SECONDED. MOTION CARRIED UNANIMOUSLY.

COMMITTEE UPDATES

OhioMeansJobs Center Report "July 2023" (Program 2022-7.1.23-6.30.24) – L. Little (attachment)

Resource Center Update

Little reported on the Resource Center Report which compares the July traffic numbers in Stark and Tuscarawas County and also systemwide, and it also shows the year-to-date customer visits.

Little reported in July, systemwide there were 532 visits with 377 individual customers. If customers come back multiple times, then they only count as 1 customer. The chart notes first-time customers which is at 194 systemwide.

The Year-to-Date Customer Visits were 532 visits (systemwide), 377 individual customers, and 194 first time customers. July is the beginning of a program year so July and systemwide numbers are the same.

In July 2023, there was no Rapid Response. **Workshops** that customers interested in were directed to the OhioMeansJobs Stark & Tuscarawas Counties' YouTube page to attend a variety of job search workshops at their convenience.

Little reported on an update for the **Business Services** for July placements. He highlighted on the following industries: Business & Detail-had 12 placements with average wage of \$15.73 per hour, Education & Social Services had 11 placements with average wage of \$18.41 per hour, Healthcare had 10 placements with average wage of \$15.17 per hour, and all others had 9 placements with average wage of \$18.71.

Little reported on the **July Job Postings** in the following areas: Manufacturing wage was \$16.15 per hour, Healthcare was \$16.36 per hour, and all other postings were \$19.33 per hour.

Little reported on the **Top Postings by Sector** Stark Metropolitan Housing Authority (Vice President of Housing Operations) at \$57.69/hr., Stark State College (Fundraising Specialist) at \$31.16/hr. and Stark Metropolitan Housing Authority (Plumber) at \$29.00/hr.

Little reported on **In Person Hiring Events** with the following companies: Spectrum on7/11/23, Project REBUILD on 7/11/23, Daimler Truck North America on7/13/23, HPC Industrial Services on 7/19/23, and Daimler Truck North America on 7/31/23.

Little reported on the **Business Resource Network (BRN).** The BRN helps regional businesses survive, grow and create jobs by bringing a strategic and collaborative approach to solving their problems and expanding their opportunities. It acts as a single point of contact for employers, providing easy access to business services for the business community. The BRN completed 6 interviews in July / Year to Date. They have delivered 2 proposals in July / Year to Date. The BRN has leveraged resources in total of \$406,340 in July / Year to Date.

Little reported on **Occupational Skills Training.** In July, Healthcare had 26 enrolled in training and Logistics & Distribution had 3 enrolled in training.

Little reported on the **Comprehensive Case Management & Employment Program (CCMEP).** In July, Job & Family Services referred 23, and year to date (YTD) there were 23 referred. There was a total of 9 Volunteers in July, and YTD there were 9.

Little reported on Re-Employment Services & Eligibility Assessment Program (RESEA)

RESEA participants are individuals receiving Unemployment Insurance and who meet additional state criteria. Selection for the program entitles those individuals to additional job search assistance. For July, there were 78 RESEA Appointments, and YTD there have been 78.

Subcommittee Updates

Little reported on the **Workshop Committee** did not meet for the last quarter. The workshops are offered virtually.

Little reported on the **One Stop Partner Meetings** -the meetings continue to be delivered virtually. Meetings are held bimonthly as a combined meeting for Stark & Tuscarawas counties. Next meeting is in October.

<u>MOTION</u>: JAMES MOVED TO ACCEPT THE COMMITTEE UPDATES AS PRESENTED. REASONOVER SECONDED. MOTION CARRIED UNANIMOUSLY.

ONE-STOP UPDATES – L. Little & A. Miller

Expenditure Report

Miller referenced the Final Reconciliation for the 4th quarter-she said we budget a certain amount of money for Stark County and a certain amount for Tuscarawas County. A number of cost pools were not completely spent in Stark & Tuscarawas County, and as partners you are only billed for what is expended.

Facilities costs and Supplies/Equipment costs were under budget. Outreach Pool went over in Stark & Tuscarawas County as this was due to a \$20,000 decrease from the previous year due to Ohio Department of Job & Family Services (ODJFS) pulling those dollars out. We now have \$20,800 budgeted. When we go over the additional cost is picked up by Workforce Initiative Association.

Little reference Expenditure Report and noted the column labeled percent (%) spent of budget. He referenced the percentage spent of the budget was under for Stark (97.2%) and Tuscarawas (99.8%).

At the bottom of the report, he referenced:

	Budget Amt	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
WIA	\$308,272.00	79,039.39	81,184.91	69,212.31	71,310.69	300,747.30
ODJFS	\$57,277.00	15,467.52	15,112.16	13,277.31	13,603.29	57,460.27
OOD	\$11,884.00	2,913.41	3,233.55	2,740.69	2,790.00	11,677.64

Note: WIA-Workforce Initiative Association, ODJFS-Ohio Department of Job & Family Services, OOD-Opportunities for Ohioans with Disabilities

MOU Goals Report – 4TH Quarter PY22– Little (Attachment)

Little reported the **Employee Customer Satisfaction** Goal was a 90% Satisfaction Rate and the Actual was 75% Satisfaction Rate which was based on responses of 8. Under the **Job Seeker Customer Satisfaction**, Goal was 85% and Actual was 98% based. Under **New Employers Per Month**, the goal was 12 and actual had 12. Under **New Job Orders per Month**, Little notes the goal was 65 and actual was 59. Under **Job Order Wage**, Goal was \$12.00 per hour and estimate was \$18.81 per hour which is exceeding our goal. The **hiring wage** is at \$16.82 per hour, and the job order benefit rate is at 81% in which new employers are offering medical benefits.

MOTION: REASONOVER MOVED TO ACCEPT THE ONE-STOP UPDATE 4TH QUARTER

PY22 AS PRESENTED. SAYLOR SECONDED. MOTION CARRIED

UNANIMOUSLY.

^{*}At 98% for partners for proposed budget

NEW BUSINESS

Prime System Shift- Amy Miller

One Stop Partner referrals in the Prime System is set up to refer individuals that could be eligible or are interested in your program. This is the benefit that is provided by the One Stop.

J. James asked currently if she does not use the system a lot, but is there a way to access the database?

Miller replied-The system has always had this capability where you can go in and run a query with specific criteria but because of the changes Miller would need to demonstrate on how to do it. The system is very flexible, and we continue to collect the same demographics that we have in the past. The form is the same that individuals fill out except that it is electronic now.

Miller has heard others like this new system. The link sent for the referral actually takes you where you need to go. If you are not receiving referrals, it is because you have not designated someone to receive referrals, but you still have capabilities to look at the information.

Outreach-Little

How and Where people want to be served?

- Online (Cell Phones)-Mobile friendly
- Social Media
- Get in the community (Information on what the One Stop can provide)
 - Access Points (Libraries)
 - o Additional Places (Goodwill campus, local jails, community events)
 - o Any ideas-let us know or provide information on your program.

Miller noted Goodwill is no longer a partner so to keep them engaged we have provided an access point at their location.

Miller noted some things on outreach:

- We are aware of the Tuscarawas County broadband issues.
- Reaching different places-not just Canton
- Moved Lori Douglass into the Community Outreach position which enables us to get out and be more visible in the community.
- Maximize times at access points.
- Only sharing information not providing workshops at locations

OLD BUSINESS -

Little reported **HOF / BCHOF Job Fair,** which was held August 31, 2023, 4-6 p.m. at the Timken Career Campus. We Will utilize this venue in the future. Surveys were sent to employers, and they were all satisfied with the results. We added Community partners to the Job Fair for additional services to the underserved individuals. There were 86 job seekers who attended the event. Case Farms reported they had 7 interviews scheduled for the next day. YWCA scheduled 2 individuals and other interviews totaled – 12 for other companies.

Miller reported on the **Prime System Shift**. The shift to Prime System is completely made to the new system. She noted that we are doing things a little differently on how we interact with customers---the switch over is now as customers come in, we have them self-register (2 kiosks set up in the center). We will have everyone complete a new confidentiality form (the last one done was 2 years ago) and will send this by email. If you have never been on the system, Miller will need to work with you prior to being given access to the system. Information is still being entered on CFIS (state system) which is required by ODJFS.

PARTNER UPDATES

Project REBUILD are accepting applications for the October cohort. They will have an Open House for Lead Certified project.

Buckeye Career Center has started a total of 9 full-time programs with 80 students. They are Still enrolling for Law Enforcement. There is a new Aesthetics & Medical Office Support (replaced a previous program). The Adult Diploma program is growing.

OOD is currently hired 350 staff to help 7000 more participants. The office open Monday-Friday, 8-5 p.m.

NEXT REGULAR MEETING: - Friday, December 8, 2023, at 9:00 a.m. - 2nd Quarter PY23 via Zoom.

3rd Quarter Meeting 3/1/23 @ 9:00 a.m.

4th Quarter Meeting 6/7/23 @ 9:00 a.m.

<u>MOTION</u>: HAMSHER MOVED TO ADJOURN. JAMES SECONDED. MOTION CARRIED UNANIMOUSLY.