

ONE-STOP COMMITTEE
4th QUARTER PY20 MEETING
June 11, 2021
Zoom Format

= Meeting Summary =

Present: S. Ballard, K.Beckman, J.Breedlove, C.Dyer,R.Guedel, R.Harris, D.Lightner, A.Miller, R.Reasonover, S.Rippeth, D.Saylor, K.Steele

Absent: W.Beisel, S.Carson, M.Carver, M.DiGiacomo, N.Hackenbracht, D.Haverfield, M.Hinkel, J.James,S.Lenigar, J.Meek Eells, A. Nicholas, F.Polen, M.Ramsell, M.Trew, M.Von Alman, A.Nicholas, M.Ramsell

Guests: S. Janezic, D.Johnson

CALL TO ORDER – A. Miller – 9:02 a.m.

ROLL CALL

Breedlove introduced Damika Johnson as the new Human Resources Manager for Workforce Initiative Association.

APPROVAL OF PREVIOUS MEETING MINUTES – A. Miller (attachment)

MOTION: REASONOVER MOVED TO ACCEPT THE 3RD QUARTER PY20 MARCH 5, 2021, MEETING MINUTES. STEELE SECONDED. MOTION CARRIED UNANIMOUSLY.

COMMITTEE UPDATES

ONE-STOP EMPLOYER SERVICES ACTIVITY REPORT (May 2021) – K. Beckman (attachment)

Beckman showed the **Employer Services Activity Report.**

Highlights on the Employer Services Activity Report:

- Total of 6 new employers
- Down from April numbers for new employers
- Job Orders are from new & existing employers with a total of 88
- Average wage was higher in Stark at \$15.23 per hour and the amount in Tuscarawas was \$13.82 per hour with an average of \$15.02 per hour
- Job openings equate to more since companies tend to hire more than one position and equated to 463 job openings between 2 counties.
- Sent over a total of 64 referrals and this number is low due to the fact that unemployment is lifting and not seeing a lot of resumes on ohiojobs.com. Seeing less people in the labor market
- Total of 17 placements and an average wage on placement was \$17.46 per hour. In Stark it was \$15.48 per hour and Tuscarawas was \$18.29 per hour.

- The current end of the month activity shows a number of job orders which are new job orders and reposts. There was a total of 444 between the two counties.
- The number of job openings equaled 2205.

Beckman shared the **BRN Activity:**

- Interviewed 13 companies
- Delivered 5 proposals
- Leveraged Resources was \$18,160
- Average # Partners per proposal was 9.25

Beckman shared **New Employers:**

Stark County:

- Metro Health EMS
- Funtimes Fun Park
- Winkle Industries
- Open Arms with Love LLC
- Troyer's Dutch Market

Tuscarawas County:

- Support Services Group-Ohio

Beckman shared **Social Media Impact**

- Posted 69 employer postings
- **Top Postings:**
 - Matalco for Production Crew Member at \$17.50 per hour and reached over 4188 people.
 - Aultman for STNA/Nurse Aide notes they pay for training-reached 2594, 109 engagements & included 22 shares
 - SARTA for the Accounting Administrator at \$40-\$55,000/year has reached 2946 with 102 engagements and included 8 shares
 - Miller Weldmaster for a Machinist & Roll Grinder at \$16-\$18 per hour with 302 engagements(highest) and reached 5401 people
 - Howmet Aerospace for Utility Grind Operator at \$16.25-\$18.75 per hour, Utility Operator at \$15.25 per hour, Electrician and there was 605 engagement which is the most including 10 shares and reached 4816 people

ONE-STOP RESOURCE CENTER REPORT (May 2021) - A. Miller (attachment)

Miller reported referenced the resource center report for May.

- Year to date there have been 1,496 visits system wide with a daily average of 7 customers per day.
 - As a reminder, in the past, all visits tracked were those happening in the physical center. Since much of the work that is being done now is from home, this number includes those services as well.
- In May there were 273 visits, with 204 in Stark County and 69 in Tuscarawas County.
 - May had the most traffic since we reopened in July 2020. As the vaccines become more available and the requirements from the state around job search for Unemployment Insurance claimants return, they expect this to increase.
 - Effective May 23, 2021, any individual, regardless of the type of UI they are receiving, is now required to do job search. They are required to apply for two jobs per week.
 - The House Bill 2 requirements of activities in OhioMeansJobs.com are also there, but if they don't do them, they won't be penalized.

- The two requirements are to upload a resume into OMJ by the 8th week of receiving benefits and to complete the career profile by the 20th week. Since most of these individuals have been receiving benefits for over a year, they can't really penalize them if they don't do the activities.
- At the bottom of the page are the RESEA statistics.
 - The total number of individuals selected, the number of initial appointments and the number of subsequent appointments.
 - Each week, individuals are selected for the program from a list generated by the UI system. Individuals cannot be beyond their fifth week of receiving UI.
 - They have 21 days to complete activities in the OhioMeansJobs.com website and schedule a one-on-one appointment with an Employment Specialist. The activities are to watch a video and to do an assessment.
 - If they miss the deadline their UI is cut off until they do the RESEA activities and schedule an appointment.
 - The participants have a subsequent appointment 14 days after the initial appointment. This is again a required appointment, and their UI is cut off if they do not attend.
 - Once an individual completes the two appointments, they are considered to have completed the program. Those who complete are then sent to ODJFS Wagner-Peyser staff for additional job search assistance two weeks later. They will contact the individual to see if they would like any additional assistance.

The second page provides information on rapid response, in-center appointments, Facebook Live, Quick Tips, special events and workshops

- First is rapid response.
 - Timkensteel laid off one person as of 5/15/21. A mailing was done to that individual.
 - Synchrony Bank will be laying off 4 employees. They did not respond to our workforce specialist' attempt to reach them to set up rapid response services to their workers.
- Next is the resource center activity for May.
 - In Stark County there were 32 resource room appointments, 1 virtual appointment, and 4 who came in for copying and faxing services
 - In Tuscarawas County there were 33 resource room appointments, no virtual appointments, and 3 came in for copying and faxing services
- The next section is Facebook Live tracking. Facebook Live streams occur every Thursday at 1:00 p.m.
 - May started a new monthly trend, which is that our own Kristen Beckman is going live the last Thursday of each month to shine the Employer Spotlight on current openings and the employers they are working with. As you can see, even with being the last one of the month, it received the most views at 299.
 - A thank you to Anna Reed from Job Corps who did an updated Facebook Live about Job Corps and what they have to offer. If any partner would like to do a Facebook Live they would love to have you.
 - They started a new topic series in June that will run through July, "the Road to Success." Each topic will take viewers down the road to getting a new job. They are using the Quick Tips to give a small tidbit of information that is part of the coming week's Facebook Live topic.
 - As always, just a reminder that if anyone has not already, please view the page and subscribe.
- Quick Tips are our newest method of sharing information on Facebook and YouTube
 - These are one-two minute quick bits of job search information.
 - Quick tips are tapped and are posted every Tuesday at 1:00 p.m.
 - There is also a Quick Tips playlist on YouTube.

- They are now offering three workshops virtually: "How to Ace an Interview," "Internet Job Search Made Easy," and "Getting Started with Social Media."
 - Each month we are offering each of these workshops twice a month.
 - They are not seeing as much demand for the workshops as when we offered them onsite.
- In March they began offering workshops in conjunction with the Stark Library and the Tuscarawas County Public Library.
 - Individuals who wish to attend can contact us or register through the library registration on their website.
 - In May, only Stark Library offered workshops. They have consistently had individuals attend the library workshops in Stark County.

As a reminder, they would be glad to share partner information on our social media platforms which include Facebook, Instagram, Twitter, LinkedIn and YouTube.

- If there is anything else they can be doing to assist you in sharing information, please don't hesitate to let her know.

ONE-STOP SUBCOMMITTEE UPDATES – A. Miller – (attachment)

- The Stark and Tuscarawas County One-Stop Partner meetings re-started in October 2020.
 - At those meetings they always have a speaker and then give updates about the one-stop as well as have partners attending give any updates.
 - If partners would like to be a speaker at one of these meetings, please let me know.
- They have not had any workshop committee meetings at this time.
 - The WIA staff are working on planning a special workshop event which will occur in the fall.

**MOTION: REASONOVER MOVED TO ACCEPT THE COMMITTEE UPDATES AS PRESENTED.
RIPPETH SECONDED. MOTION CARRIED UNANIMOUSLY.**

ONE-STOP UPDATES - A. Miller
Expenditure Report 3rd Qtr.

Expenditure Report 3rd Qtr.

- Page one shows the expenditures for Stark County and page two shows the expenditures for Tuscarawas County.
 - In speaking with our CFO, Chuck Byrd, he did not have any concerns about where they are at the end of the third quarter. Noted- 69% expended in Stark County and 72% expended in Tuscarawas County.
 - The third page shows the budgeted amount for each partner. Byrd said after the end of the fourth quarter he will be sending out the billing for the third and fourth quarter to everyone.

MOU Goals Report – 3rd Quarter PY20 – Miller (Attachment)

- Employer Customer Satisfaction
 - Goal 90%
 - Actual 78% (based on 9 employers)
 - Beckman noted the responses are more based on current labor market and not enough employees
- Job Seeker Satisfaction

Goal 85% Satisfied
Actual 91% Satisfied

- New Employers per month
Goal: 12 new employers per month
Actual: 10 new employers per month (30 employers total)
- New Job Orders per Month
Goal: 65 job orders per month
Actual 80 job orders per month *** does not include reposts
- Job Order Wage
Goal: \$12.00 per hour
Actual: \$13.54 per hour
- Hiring Wage- the average wage of all know job orders hires is \$15.05 per hour
- Job Order Benefit Rate: The level of job orders listed at OMJ that provide medical benefits (73% of New Employers offered benefits so 22 companies out of 30)
 - Based on our discussion last time regarding the rating of the services that a job seeker received, we made the change on the survey to "Please rate the services you received" and changed the categories to Excellent, Good, Average, and Poor.

MOTION: STEELE MOVED TO ACCEPT THE ONE-STOP UPDATE 3rd QUARTER PY20 AS PRESENTED. JANEZIC SECONDED. MOTION CARRIED UNANIMOUSLY.

NEW BUSINESS

Breedlove reviewed the OhioMeansJobs Stark and Tuscarawas County Center Reopening Plan/Guidance Sheet (this sheet was shared)

OhioMeansJobs Stark and Tuscarawas County Center Reopening Plan/Guidance

- Beginning Monday, June 7th, the centers will be physically open to the public by appointment only on Tuesdays, Wednesdays, and Thursdays. Our appointment times are between 10:00am and 3:00pm.
- Beginning Monday, July 12th, the physical centers in both counties will be fully open to walk-in customers Monday – Friday resuming our normal business hours (9-4:30pm) and no appointment needed to use the center.
- They will continue to monitor all advisements from the Governor’s office and the CDC to ensure appropriate safety protocols within the centers.

Ohio’s work search requirement for all recipients of unemployment insurance benefits (including for those claimants receiving the additional federal pandemic benefits) was reinstated effective May 23rd. The state of Ohio is ending the additional weekly \$300 in federal pandemic unemployment compensation at the end of June so we anticipate more demand to use the physical centers.

- **SCHEDULING APPOINTMENTS.** All staff and partners will be required to use Appointy software to schedule all appointments. Appointy will show available slots in the designated conference room, Resource Room, or within staff/partner staff’s own workspace. This will allow the front desk to better

manage visitors and customers coming into the centers. Miller will facilitate training with staff/partner staff that will use Appointy for appointment scheduling within the centers.

COVID PROTECTIVE MEASURES

They are recommending all staff and partner staff follow the CDC recommended guidelines to help protect themselves and others from the spread of the COVID-19 virus. Up-to-date CDC guidelines can be found at www.cdc.gov. They want to be respectful of everyone's personal choices and expect all staff and partner staff to take personal responsibility for their own choices, while at the same time being respectful of the wishes of others. Be advised, staff and partner staff who choose not to follow CDC guidelines, knowingly put themselves, their co-workers, and our customers at higher risk. The CDC guidelines recognize that unvaccinated individuals carry a higher risk of catching and transmitting the virus than vaccinated individuals. Therefore, the CDC guidelines recommend unvaccinated individuals take additional measures to help safeguard themselves and others. Here are some of the primary measures available to everyone coming into the centers to help protect themselves, co-workers/colleagues, OMJ partners in the centers and our customers:

- **VACCINES.** At this time, the centers will not require staff or partner staff to receive the COVID-19 vaccination. Because they are public-facing organizations, we highly recommend all staff research the efficacy of the vaccines for their own personal well-being and safety, as well as for the health and safety of others.
- **SELF-QUARANTINE AFTER TRAVEL.** While they continue to monitor the CDC guidance regarding this issue, the current CDC guidance recommends that individuals not fully vaccinated who travel domestically (plane, bus, etc.) self-quarantine upon return for 10 days if not COVID tested, or for 7 days if negative COVID tested. Therefore, they are encouraging our staff to follow the CDC's recommendation for those not vaccinated to self-quarantine after domestic travel.
- They will ask that partner staff who travel domestically and are not fully vaccinated do not work from the physical centers until their self-quarantine period has passed.

There are no CDC self-quarantine recommendations for individuals who are fully vaccinated.

- **MASKS.** The centers will not mandate the use of masks for staff/partners or customers; however, all parties are encouraged and welcome to continue to use a mask. Disposable masks will be made available to customers and partner staff who request one. To be respectful of others wishes, if a customer, or other party, requests that a staff person wear a mask during their interaction, the staff will do so.
- **SOCIAL DISTANCING.** Social distancing (of 6 feet) will continue to be encouraged. Staff and partner staff are welcome to work with customers in their workspaces if they and their customer mutually agree.
- **BARRIERS.** All Plexiglas barriers will remain at the front desks in both centers. The designated conference room will remain set up to meet with customers. Additional tables with Plexiglas barriers are also available for use in each of the centers.

- **CLEANING AND SANITIZATION.** Sanitizing supplies will continue to be available to staff and partners. Hand sanitizer will continue to be available to customers through the kiosks in the Resource Rooms. Staff and partner staff are required to continue to clean and sanitize work and common areas after use, including Resource Rooms, lunch areas, etc. The contracted cleaning crews in both counties will resume nightly cleaning and sanitizing as part of our reopening schedule in June.
- **DRESS CODE.** Professional and appropriate workplace attire is now required as it was pre-pandemic.
- **CENTER GROUP ACTIVITIES.** For the months of June and July, no large group activities will be scheduled, including normal workshop offerings or employer in-person recruitments and community meetings. This will be re-evaluated for August.
- **SECURITY STAFF.** Security will continue to be available in the lobby area following the same operating schedule above through August. Security needs will be re-evaluated for September.

OLD BUSINESS - J. Breedlove

Pathway Home Grant – Ohio applied for and received a Pathway Home Grant. It is a \$4 million 42-month grant that started last July. The grant targets 6 Ohio counties and Stark is one of them. The project will assist justice-involved individuals within 6 months of release from state correctional facilities both pre-and post-release to ensure a continuity of services. Reentry Navigators will be hired to work with individuals pre-/post release, and we will house a Reentry Navigator through the OhioMeansJobs Stark center. The navigators will receive their own referrals from the 6 Ohio prison systems and will not be seeking referrals from the community. They are meeting next week with the Pathway Home grantee staff to have the navigator in place by July 1.

Jason Gladin will be our navigator in Stark County (navigators will provide job search assistance and make referrals to partners/community-based organizations that provide barrier removal, substance abuse treatment, training, housing needs, etc. with a strong emphasis on employment thus the importance of being imbedded in the OhioMeansJobs system.

PARTNER UPDATES

Tuscarawas County Public Library (R.Guedel)

Summer Reading Program for teens and adults

- Register on website
- Registration all online
- Receive a free tote bag and win prizes

Kids Summer Feed program

- Participating with a new partnership (Salvation Army)
- Free lunch-Monday-Friday 12-12:30
- Ages 18 years old and under
- Eat at library or can take it to go

Walk-in COVID-19 Vaccination site

- Thursday, 6/24/21 3-6 p.m.

- Choice of Johnson & Johnson or Pfizer vaccine

Job Corps (K.Steele)

- Enrolling new students
- Actively recruiting for 16-24 years old
- Reach out to Steele or Anna Reed for assistance, etc

Vantage Aging (S.Janezic)

- Allowing all participants to return to host agencies starting 7/12/21 for Stark & Tuscarawas counties
- Paperwork was sent out to host agencies to let them know about it and also to get paperwork back to them
- If anyone wants to be a host agency-need to be a nonprofit. There are open slots available in both counties for new participants to join. Always looking for referrals.
- Vantage Aging offers onsite training for all participants to get into whatever career field they are interested in. Offers paid training.
- Organization is through the Department of Labor and Ohio Department of Aging

Buckeye Career Center (S.Rippeth)

- Expressed appreciation for the partnership
- Held open house on Tuesday night & had 30 applicants
- Graduated 48 people from various programs & 17 from the Aspire program
- Announced now their center is an Adult diploma site for Aspire

NEXT MEETING: – Friday, September 10, 2021 at 9:00 a.m. – 1st Quarter PY21 – Stark County

MOTION: RIPPETH MOVED TO ADJOURN. REASONOVER SECONDED. MOTION CARRIED UNANIMOUSLY. MEETING ADJOURNED AT 10:25 a.m.